



JAVIER MORA

CHIEF INFORMATION OFFICER (CIO) | DIGITAL TRANSFORMATION, IT GOVERNANCE & TECHNOLOGY LEADERSHIP

Email: Javier.mora.madrid@gmail.com - Phone: +34 679 444 655

EXECUTIVE SUMMARY

Results-driven IT Director with over 20 years of experience leading technology strategy and digital transformation in EMEA multinational environments. Consistently aligned IT with business objectives, driving operational efficiency and sustainable growth across organizations with thousands of users and international presence.

Proven track record leading critical infrastructure modernization, hybrid cloud, RPA and applied AI programs, achieving up to 35% reductions in operating costs with tangible gains in productivity and resilience. Manages complex end-to-end technology projects — from RFP/RFI and business case through deployment — reducing delivery times by over 30%. Brings together strategic vision, deep technical expertise and a hands-on leadership style, turning technology into a real driver of business value.

WORK EXPERIENCE

Honeywell

IT Director EMEA – Honeywell

June 2005 – March 2025

- Led technology and information systems strategy across Spain and Portugal, aligning IT with business objectives at a Fortune 100 company with over 600 active users.
- Managed end-to-end corporate infrastructure — networks, systems, security, applications and digital platforms — ensuring operational continuity and long-term scalability.
- Coordinated international IT operations with EMEA teams on standardization, IT governance and systems modernization projects across more than 8 countries.
- Led complex technology projects at regional and EMEA level from business case through go-live, reducing deployment times by over 30% through process improvement and cross-functional coordination.
- Designed and deployed resilient technology architectures across on-premise, hybrid and cloud environments (Azure, GCP), prioritizing performance, security and sustainability.
- Administered the corporate Microsoft 365, Active Directory, Exchange and SQL Server environment, along with unified VoIP communications on Avaya and Cisco platforms.
- Developed and maintained digital and e-commerce platforms for over 9 years, including international technical support management, achieving 30% improvements in critical incident response times.
- Drove advanced automation and applied AI initiatives to optimize internal processes, IT support and operational workflows, achieving up to 35% reductions in operating costs.
- Managed IT budgets and financial planning (P&L / FinOps), prioritizing investments based on business impact and return.
- Implemented ITIL-based service governance frameworks, improving service quality and internal user satisfaction metrics.
- Led VoIP infrastructure across EMEA (8+ countries), taking additional responsibility for its design, deployment and ongoing operation.



Systems and Network Analyst – VASS

2003 – 2005 | Client: Ministry of Economy and Finance

- Administered Windows Server, SQL Server and SharePoint in critical government environments with high availability and security requirements.
- Developed internal solutions that reduced administrative processing times and improved operational efficiency.



Systems Administrator – Microsoft

2001 – 2003

- Administered critical network and server environments, managing SQL Server, Citrix and Dynamics NAV/AX platforms.
- Implemented backup and disaster recovery policies, ensuring service continuity.



JAVIER MORA

**CHIEF INFORMATION OFFICER (CIO) | DIGITAL
TRANSFORMATION, IT GOVERNANCE & TECHNOLOGY
LEADERSHIP**

Email: Javier.mora.madrid@gmail.com - Phone: +34 679 444 655

SIEMENS

IT Technician – Siemens PLM Software

2001 – 2001

- Provided comprehensive technical support for public infrastructure and administered mixed Windows and Novell NetWare environments.

EDUCATION



Master in Applied Artificial Intelligence (in progress)

MICROSOFT (2025)



Master in Digital Marketing & E-commerce

EAE BUSINESS SCHOOL (2022)



Specialist Technician in Management Applications

C.E. San José Artesano (1996)

-

LANGUAGES

Spanish — Native **English** — Professional fluency (C1)